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17 UNITED STATES DISTRICT COURT
18 CENTRAL DISTRICT OF CALIFORNIA

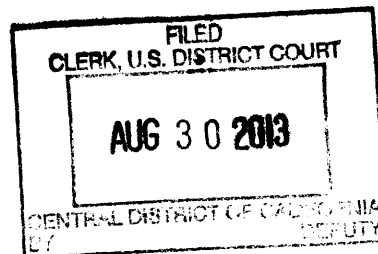
19 UNITED STATES OF AMERICA, *ex rel.*
20 ANITA SILINGO,

21 Plaintiffs,

22 vs.

23 MOBILE MEDICAL EXAMINATION
24 SERVICES, INC., a California corporation;
25 MEDXM, a business entity, form unknown;
26 WELLPOINT, INC., an Indiana corporation;
27 ANTHEM BLUE CROSS AND BLUE
28 SHIELD, business entity, form unknown;
HEALTH NET, INC., a Delaware corporation;
HEALTH NET OF CALIFORNIA, INC., a
California corporation; HEALTH NET LIFE
INSURANCE COMPANY, a California
corporation; VISITING NURSE SERVICE OF
NEW YORK, a New York corporation;
VISITING NURSE SERVICE CHOICE,
business organization, form unknown;
MOLINA HEALTHCARE, INC., a Delaware
corporation; MOLINA HEALTHCARE OF
CALIFORNIA, a California corporation;
MOLINA HEALTHCARE SERVICES, a
California corporation; MOLINA HEALTH-
CARE OF CALIFORNIA PARTNER PLAN,
INC., a California corporation; ALAMEDA
ALLIANCE FOR HEALTH, a business
organization, form unknown,

Defendants.



CV 13- 1348

COMPLAINT FOR VIOLATIONS
OF THE FEDERAL FALSE
CLAIMS ACT, AND CALIFORNIA
LABOR CODE SECTIONS 201, ET
SEQ.; REQUEST FOR JURY
TRIAL

[UNDER SEAL PER 31 U.S.C. §
3730(b)(2)]

1 COMES NOW, Plaintiff and Qui Tam Relator Anita Silingo, individually and on behalf
2 of the United States of America, and alleges as follows:

3 JURISDICTION AND VENUE

4 1. Plaintiff and Qui Tam Relator Anita Silingo (Relator) files this action on behalf
5 and in the name of the United States Government (Government) seeking damages and civil
6 penalties against the defendants for violations of 31 U.S.C. § 3729(a). Relator also files this
7 action on her own behalf seeking damages and other remedies against certain defendants for
8 violations of 31 U.S.C. §3730(h) and *California Labor Code* §§ 201, et seq.

9 2. This Court's jurisdiction over the claims for violations of 31 U.S.C. §§ 3729(a)
10 and 3730(h) is based upon 31 U.S.C. § 3732(a). The Court's jurisdiction over the claims for
11 violations of *California Labor Code* §§ 201, et seq. is based upon 28 U.S.C. § 1367(a).

12 3. Venue is vested in this Court under 31 U.S.C. § 3732(a) because at least one of
13 the defendants transacts business in the Central District of California and many acts
14 constituting violations of 31 U.S.C. § 3729(a) occurred in the Central District of California.
15 Venue is also vested in this Court under 28 U.S.C. § 1391(b) because at least one of the
16 defendants transacts business in the Central District of California and many acts constituting
17 violations of 31 U.S.C. § 3730(h) occurred in the Central District of California.

18 THE PARTIES

19 4. Relator is a citizen of the United States and a resident of the State of California.
20 Relator brings this action of behalf of the Government under 31 U.S.C. § 3730(b), and on her
21 own behalf under 31 U.S.C. § 3730(h).

22 5. At all times relevant, the Government funded the Medicare program which
23 provides payment of healthcare services for, among others, those 65 years or older. The
24 Government provided a Medicare option known as Medicare Advantage, previously known
25 as Medicare+Choice, in which eligible Medicare beneficiaries can enroll with a managed care
26 organization or health maintenance organization (collectively, "HMO") contracted with the
27 Government for a capitated rate paid by the Government that would provide at least those
28 services provided to standard Medicare beneficiaries.

1 6. At all times relevant, defendant Mobile Medical Examination Services, Inc. is
2 and was a corporation formed under the laws of the State of California, and transacted
3 business in, among other places, the Central District of California. At all times relevant,
4 defendant MEDXM is a business entity, form unknown, and transacted business in, among
5 other places, the Central District of California. All defendants referenced in this paragraph
6 are collectively referred to in this Complaint as “MedXM.”

7 7. At all times relevant, MedXM contracted with various Medicare Advantage
8 HMOs and health plans, including but not limited to the other defendants in this action, to
9 perform physical medical examinations of such HMOs’ Medicare Advantage patients at their
10 residence for purposes of documenting HCC risk scores. In turn, MedXM retained physicians,
11 nurse practitioners and physician assistants as independent contractors to perform such
12 physical medical examinations.

13 8. At all times relevant, defendant Wellpoint, Inc. is and was a corporation formed
14 under the laws of the State of Indiana, and transacted business in, among other places, the
15 Central District of California. At all times relevant, defendant Anthem Blue Cross and Blue
16 Shield is and was a business entity, form unknown, and transacted business in, among other
17 places, the Central District of California. All defendants referenced in this paragraph are
18 collectively referred to in this Complaint as “Wellpoint.”

19 9. At all times relevant, defendant Health Net, Inc. is and was a corporation formed
20 under the laws of the State of Delaware, and transacted business in, among other places, the
21 Central District of California. At all times relevant, defendants Health Net of California, Inc.
22 and Health Net Life Insurance Company are and were corporations formed under the laws of
23 the State of California, and transacted business in, among other places, the Central District of
24 California. All defendants referenced in this paragraph are collectively referred to in this
25 Complaint as “Health Net.”

26 10. At all times relevant, defendant Visiting Nurse Service of New York is and was
27 a corporation formed under the laws of the State of New York. At all times relevant Visiting
28 Nurse Service Choice is and was a business organization, form unknown. All defendants

1 referenced in this paragraph are collectively referred to in this Complaint as “VNS.”

2 11. At all times relevant, Molina Healthcare, Inc. is and was a corporation formed
3 under the laws of the State of Delaware, and transacted business in, among other places, the
4 Central District of California. At all times relevant Molina Healthcare of California, Molina
5 Healthcare Services, and Molina Healthcare of California Partner Plan, Inc. are and were
6 California corporations, and transacted business in, among other places, the Central District
7 of California. All defendants referenced in this paragraph are collectively referred to in this
8 Complaint as “Molina.”

9 12. At all times relevant, defendant Alameda Alliance for Health (Alameda) is and
10 was a business organization, form unknown.

11 13. At all times relevant, Wellpoint, Health Net, VNS, Molina, and Alameda are and
12 were managed care organizations that contracted with the Government as Medicare Advantage
13 HMOs. The defendants referenced in this paragraph are collectively referred in this Complaint
14 as “defendant Health Plans.”

15 14. Relator was employed with MedXM between August 2011 and June 2013,
16 initially as an independent contractor, and then as an employee during and after January 2012.
17 Relator held the position of Director of Provider Relations throughout her employment with
18 MedXM. Relator was also MedXM’s Compliance Officer from about late spring/early
19 summer of 2012 until April 2013.

20 Risk Adjustment

21 15. At all times relevant, Section 1853(a)(3) of the Social Security Act [42 U.S.C.
22 § 1395w-23(a)(3)] required the Government’s Centers for Medicare and Medicaid Services
23 (CMS) to risk adjust payments to Medicare Advantage organizations, such as the defendant
24 Health Plans. In general, the risk adjustment methodology relied on enrollee diagnoses, as
25 specified by the International Classification of Disease, Ninth Revision Clinical Modification
26 guidelines (ICD-9), to prospectively adjust capitation payments for a given enrollee based on
27 the health status of the enrollee. Diagnosis codes (ICD-9 codes) submitted by Medicare
28 Advantage HMOs, such as the defendant Health Plans, to CMS were used to develop

1 Hierarchical Condition Category (HCC)¹ risk scores that are used by the Government to adjust
 2 the capitated payment rates paid by the Government to that particular Medicare Advantage
 3 HMO. The risk scores compensated an HMO with a population of patients with more severe
 4 illnesses than normal through higher capitation rates. Likewise, an HMO with a population
 5 of patients with less severe illnesses than normal would see a downward adjustment of its
 6 capitation rates because it was servicing a healthier than normal population of patients. By
 7 risk adjusting Medicare Advantage HMO payments, CMS attempts to make appropriate and
 8 accurate payments for enrollees with differences in expected healthcare costs. Risk adjustment
 9 data records the health status and demographic characteristics of an enrollee. This process was
 10 phased in beginning in or about 2005 and was completed by or about the end of the 2008 risk
 11 adjustment data submissions.

12 MedXM's FRAUDULENT MISCONDUCT

13 Unlocked Electronic Medical Records/Improper Electronic Signatures/Improper Alterations

14 16. At all times relevant, the Government's Centers for Medicare and Medicaid
 15 Services (CMS) required electronic medical records be locked, such as in pdf file format, so
 16 that the contents therein could not be modified once prepared. However, MedXM's
 17 independent contractor physicians, nurse practitioners and physician assistants that performed
 18 medical examinations on MedXM's behalf utilized a computer template that created electronic
 19 medical records into unlocked Microsoft Word documents. The template only permitted the
 20 author's name to be typewritten, and did not permit the author to place CMS-required
 21 electronic signature. MedXM's independent contractor physicians, nurse practitioners and
 22 physician assistants transmitted such unlocked medical records to MedXM, which were then
 23 reviewed by MedXM coders.

24 17. CMS requires that electronic medical records bear the author's signature in
 25 certain authorized formats. Although encrypted digital signatures are permitted, simply typing
 26 the name of the author on the document is not permitted. (See, Medicare Program Integrity

27
 28 ¹Not all diagnoses result in a HCC risk score. Only certain diagnosis codes or combinations thereof result in HCC risk scores. A HCC risk score will vary upon the diagnosis codes of combinations thereof according to a matrix determined by the Government.

1 Manual, Ch. 3.3.2.4. (D)-(E).) All medical examination reports and other medical records
2 prepared by MedXM's independent contractor physicians, nurse practitioners and physician
3 assistants were prepared on Word documents and only bore the typed names of its authors, and
4 did not bear a CMS-required electronic signature.

5 18. With about 60% of the unlocked medical records submitted to MedXM, the
6 MedMX coders advised the originating MedXM independent contractor physician, nurse
7 practitioner or physician assistant to modify the unlocked medical record in order to increase
8 the severity of the patients' diagnosis, in an effort to increase the patients' HCC risk scores,
9 and thus payments by Medicare to the defendant Health Plans. The originating MedXM
10 independent contractor physicians, nurse practitioners and physician assistants then modified
11 the unlocked medical records per the MedXM coders' instructions and recommendations, and
12 resubmitted the modified unlocked electronic medical records to MedXM. MedXM then
13 converted the unlocked electronic medical records (those that were modified and those that
14 were not) into pdf electronic medical records, and then transmitted such files to the appropriate
15 Medicare Advantage health plan, including but not limited to, the defendant Health Plans.

16 19. American Health Information Management Association (AHIMA) guidelines
17 requires that when a medical record is amended, that the historical integrity of the original or
18 prior record be maintained so that the clarifying addition amendment can easily be
19 distinguished from the information on the original medical record. AHIMA and CMS
20 guidelines also prohibit MedXM from recommending or suggesting a new diagnosis not
21 previously raised or presented by the reviewed medical records to its independent contractor
22 physicians, nurse practitioners and physician assistants.

23 20. After MedXM's coders decided that the unlocked medical reports contained
24 information supporting the diagnosis codes resulting in the highest HCC risk scores for the
25 examined patients, MedXM's coders then inserted diagnosis codes onto the medical reports
26 so that it appeared as though such codes were already on the reports when they were
27 purportedly "signed" by the author. (As discussed above, the author's typed name does not
28 comply with CMS electronic signature requirements.) These reports, as modified by the

1 coders were sent converted into pdf file format, and submitted to the appropriate Medicare
2 Advantage HMO, including the defendant Health Plans.

3 21. While employed with MedXM, Relator became aware that MedXM coders were
4 instructing MedXM's independent contractor physicians, nurse practitioners and physician
5 assistants (that prepared and sent medical examination reports and other medical records in
6 unlocked Word documents to MedXM) replace entire chart notes and other entries with new
7 chart note and entries recommended by MedXM's coders, and/or recommending or suggesting
8 a new diagnosis not previously raised or presented by the reviewed medical records to
9 MedXM's independent contractor physicians, nurse practitioners and physician assistants. The
10 authors of such medical examination reports and other medical records made the
11 recommended changes to their medical examination reports and other medical records (which
12 were kept as unlocked Word documents) and then resubmitted them to MedXM. The
13 resubmitted documents had no indication of the original chart note or entry in violation of
14 AHIMA guidelines. Approximately 60% of the medical examination reports and other
15 medical records that MedXM submitted to its health plan clients, including the defendant
16 health Plans, were medical records that were altered as described in this paragraph.

17 Examinations Not Performed In Person

18 22. During or about December 2012, Molina noticed that MedXM medical
19 examination reports for about 750 Molina patients had identical results for age, weight, height
20 and blood-pressure and notified MedXM. All of the patients involved had assessments
21 performed by the MedXM's Dr. Awasi. MedXM determined that Dr. Awasi did not actually
22 exam all of these patients as some were seen by his nurse who was not credentialed with
23 MedXM. Further, Dr. Awasi routinely purportedly completed more than 22-25 assessments
24 per day for Molina traveling over a wide geographic area making it implausible that he
25 actually performed the work that he claimed.

26 23. Upon finding out about Dr. Awasi's duplicate records relating to the patient
27 assessments, MedXM's CEO instructed his staff to call all of Dr. Awasi's patients and
28 interview them under the pretense of performing quality improvement. Through these

1 interviews, MedXM learned that Dr. Awasi was not performing all of the visits as he claimed,
2 but that his assistant, a nurse, was performing a significant number of them in violation of
3 CMS guidelines. MedXM then had the patients reveal over the telephone their age, height,
4 weight and normal blood-pressure, as well as any other relevant medical information that was
5 related to HCC diagnosis and plotted it on a spread sheet. This information was forwarded to
6 Dr. Awasi so he could redo the assessments. Dr Awasi took the information from the
7 spreadsheets and created new medical assessments based on the information provided. These
8 new assessments were then provided to Molina.

9 24. MedXM's CEO advised Molina was that a printer malfunction caused the data
10 to duplicate. Molina accepted the explanation and the resubmitted assessments without further
11 question and submitted them to CMS.

12 25. The assessments were fraudulent because they were not based upon actual
13 examinations by Dr. Awasi, but rather based upon information provided by the patients to
14 MedXM over the telephone.

15 26. Relator recommended the immediate termination of Dr. Awasi, disclosure to
16 Molina of the problem, retrieval of the assessments and a Corrective Action Plan that included
17 the hiring of a Quality Assurance Director to prevent a repeat of the problem. However,
18 Relators' recommendations were not taken, and Dr. Awasi was not terminated for another four
19 months. MedXM's CEO advised Relator that Dr. Awasi's services were needed because of
20 his high volume and willingness to travel.

21 27. During March 2013, a similar problem arose with Dr. Robinson's medical
22 examination reports of Molina patients. 80 out of 87 assessments had the identical information
23 for the patients' physical examination reports. MedXM had Dr. Robinson revise her
24 assessments so that they did not have identical information. In a similar fashion as the Dr.
25 Awasi incident, MedXM improperly gathered additional medical information via telephone
26 interviews with the patients and then Dr. Robinson modified her original assessments. These
27 modified assessments were then submitted to Molina, and then on to CMS. Relator
28 recommended that Dr. Robinson be terminated and the retrieval of the assessments. However,

1 Relator's recommendations were not taken, and Dr. Robinson was not immediately terminated
2 because of her willingness to travel great distances to perform medical assessments.

3 28. Vadim Troshkin, a MedXM physician assistant or nurse practitioner in the San
4 Diego area, improperly obtained medical information from numerous patients by telephone,
5 instead of obtaining such information from in person visits, and fraudulently completed
6 medical examination reports as if such information was obtained during in visit examinations.
7 Relator complained to MedXM's CEO that Troshkin should be immediately terminated, and
8 that Troshkin's medical examination reports submitted to Medicare Advantage HMOs be
9 withdrawn. Plaintiff is informed and believes that MedXM refused to promptly comply with
10 these recommendations.

11 HIPAA Non-Compliance

12 29. HIPAA required MedXM to maintain patients' medical information with the
13 utmost care and security measures. MedXM provided its independent contractor physicians,
14 nurse practitioners and physician assistants with laptop computers to create and maintain
15 medical records of examined patients, transmit medical records to MedXM, and communicate
16 electronically with MedXM. Each laptop computer was password protected. However, up
17 until April 2013, MedXM physically placed each laptop computer's password on the computer
18 so that anyone sitting in front of the laptop computer would know that computer's password.

19 30. On or about December 14, 2012, the MedXM laptop computer provided to Joe
20 Harrison, one of MedXM's nurse practitioners, was stolen. That laptop computer contained
21 medical records of all of the medical examinations performed by Mr. Harrison on Health Net
22 patients. Relator complained to MedXM's Chief Executive Officer that MedXM's practice
23 of physically placing passwords on its laptop computers violated HIPAA, and that the Health
24 Net should be immediately notified of this breach of security of patient confidentiality.
25 Plaintiff is informed and believes that MedXM did not notify Health Net of this breach of
26 security of patient confidentiality.

27 31. Before 2012, about one half of MedXM's independent contractor physicians,
28 nurse practitioners and physician assistants utilized personal email addresses to send and

1 receive emails and electronic medical records to and from MedXM. This violated HIPAA
2 because this represented an improper method of transmitting and storing patients' medical
3 information.

4 32. Before April 2013, MedXM utilized an unsecured email server (without
5 encryption abilities) to send and receive emails and electronic medical records to and from
6 MedXM's independent contractor physicians, nurse practitioners and physician assistants.
7 This violated HIPAA because this represented an improper method of transmitting and storing
8 patients' medical information.

9 Other Frauds

10 33. One of MedXM's independent contractor physicians, Dr. Hanna Rhee, was
11 licensed to practice medicine in California, but not in Oregon nor Virginia. However, MedXM
12 assigned Dr. Rhee to conduct medical examinations of Health Net patients in Oregon and
13 Wellpoint patients in Virginia, in spite of knowing through background investigations that Dr.
14 Rhee was not licensed to practice medicine in those states. Dr. Rhee conducted examinations
15 of such patients in Oregon during or about Fall 2011 and in Virginia during or about Spring
16 2012, and prepared medical evaluations thereon which were submitted to MedXM, and then
17 forwarded to Health Net and Wellpoint. Such evaluation reports did not comply with CMS
18 regulations because Dr. Rhee was not licensed to practice medicine in those states. MedXM's
19 CEO advised Relator that MedXM sent Dr. Rhee to such states because she was willing to
20 travel.

21 Damages Caused by MedXM's Misconduct

22 34. MedXM periodically represented to its Medicare Advantage HMO clients,
23 including the defendant Health Plans, that it complied with all applicable laws, rules and
24 regulations. Such representations were false and intended to induce the Medicare Advantage
25 HMO clients to pay MedXM monies to perform, and for performing, the services rendered.

26 35. Correspondingly, MedXM's Medicare Advantage HMO clients, including the
27 defendant Health Plans, submitted the faulty medical records submitted by MedXM and relied
28 upon same in determining the HCC risk scores for the examined patients, resulting in the

1 Government paying excessive payments to MedXM's Medicare Advantage HMO clients,
2 including the defendant Health Plans, as a result of HCC risk scores that were inflated by the
3 faulty MedXM medical records.

4 DEFENDANT HEALTH PLANS' FRAUDULENT MISCONDUCT

5 36. At all times relevant, 42 C.F.R. § 422.503 required the defendant Health Plans
6 to have in place an effective compliance program that met CMS' requirements to prevent,
7 detect, and correct non-compliance with CMS' program requirements, as well as prevent,
8 detect, and correct fraud waste and abuse. This comprehensive legislation is the centerpiece
9 of CMS' enforcement and regulation of Medicare Advantage HMOs with respect to the
10 detection of fraud waste and abuse and creates an affirmative duty on the HMO, its senior
11 management and its governing body to be knowledgeable about compliance requirements and
12 to ensure that the compliance plan is properly implemented, and accomplishing its objectives.

13 37. The minimum basic requirements include but are not limited to: written
14 comprehensive policies and procedures that are well publicized throughout the organization;
15 ongoing programs of risk assessment, self evaluations and audits designed to validate the
16 compliance program and discover fraud waste and abuse; through and timely investigations
17 of all compliance issues related to payment; regular (at least annually) compliance education
18 of senior management, governing body, and first tier, downstream and related entities (FDR);
19 regular reports to the HMO's governing body regarding compliance efforts; effective lines of
20 communication for reporting of compliance issues from HMO employees as well as from
21 FDRs; non-intimidation policies protecting employees from reporting and/or resolving
22 compliance issues.

23 38. This duty does not stop at the HMO's doors but extends to all of the HMO's first
24 tier, downstream and related entities they contract with for the provision of health care services
25 provided to Medicare Advantage beneficiaries (a first tier entity is defined as having a direct
26 contract with a HMO for the provision of covered benefits under the HMO's Medicare
27 Advantage contract). MedXM is a first tier contracting entity, i.e., FDR, of the all of the
28 defendant Health Plans. The HMOs are required to ensure that their FDRs are also in

1 compliance with all of the regulations and laws affecting the HMOs and their requirements
2 under their Medicare Advantage contracts.

3 39. In order to comply with duties imposed by 42 C.F.R §§ 422.503 and 422.504,
4 the defendant Health Plans were required to:

- 5 i. Conduct compliance education and training at MedXM;
- 6 ii. Validate MedXM's assertions that it had a state of the art computer
7 infrastructure and electronic medical record system;
- 8 iii. Ensure that MedXM had a HIPAA-complaint computer infrastructure
9 designed to safeguard confidential patient information in accordance
10 with federal law and appropriate policy and procedures related thereto;
- 11 iv. Ensure that MedXM maintained an electronic medical record system
12 produced a valid electronic signature per CMS signature requirements
13 and that MedXM had appropriate policies and procedures for
14 maintaining the accuracy and integrity of the medical records it created
15 and the data it reported in accordance with federal law and CMS rules,
16 regulations guidelines and standards;
- 17 v. Ensure that MedXM had a Compliance Officer, a compliance program
18 and appropriate policies and procedures for the effective implementation
19 of the same in accordance with federal law and CMS regulations and
20 guidelines; and
- 21 vi. Regularly and actively monitor MedXM's activities and data submissions
22 for incidents of fraud and respond accordingly.

23 40. The defendant Health Plans nor any of the other health plans contracted with
24 MedXM to provide HCC Risk Score assessments (except for Wellpoint which will be
25 discussed in more detail below) made an attempt of any kind to satisfy the duties set forth
26 hereinabove. Instead they all turned a blind eye to the truth in exchange for receiving HCC
27 risk assessment data that increased their risk scores and thereby increased their capitation
28 revenue from CMS. Had the defendant Health Plans made even a modest attempt to validate

1 any of MedXM's claims regarding their computer systems and infrastructure or comply with
2 their statutory obligations, the true facts would have become immediately apparent.

3 41. The true facts are that:

- 4 i. MedXM did not have any type of approved electronic medical record
5 software system;
- 6 ii. MedXM did not have appropriate policies or procedures for documenting
7 physician chart notes or amendments and changes thereto and did not do
8 so in a manner that complied with acceptable charting standards or CMS
9 guidelines;
- 10 iii. MedXM did not have appropriate policies and procedures for having
11 physicians authenticate the medical records and data they submitted to
12 defendant Health Plans and MedXM physicians did not validly
13 authenticate the medical records or data that was submitted to defendant
14 Health Plans;
- 15 iv. MedXM did not have an effective compliance program nor policies and
16 procedures to properly train their management and staff regarding fraud
17 waste and abuse and that MedXM routinely submitted fraudulent and
18 inaccurate data to defendant Health Plans; and
- 19 v. MedXM did not have appropriate policies and procedures or employee
20 training for HIPAA compliance as required by federal law and CMS
21 guidelines and regulations and did not properly report HIPAA data
22 breaches when such breaches occurred.

23 42. Wellpoint was the only defendant Health Plan that attempted to perform a pre-
24 contractual audit as was apparently their standard practice. By the time Wellpoint began the
25 process in 2011, MedXM was already performing assessments on their behalf. Wellpoint's
26 initial audit revealed that:

- 27 i. MedXM did not perform HIPAA employee training as part of employee
28 orientation;

- 1 ii. MedXM did not provide employee training for fraud waste and abuse as
- 2 part of employee orientation; and
- 3 iii. MedXM did not have a Compliance Officer, compliance plan or any
- 4 policy and procedures related thereto.

5 43. Instead of suspending further work and voiding any HCC risk score assessments
6 previously submitted by MedXM, Wellpoint increased the volume of HCC risk score
7 assessments performed by MedXM. Wellpoint did issue a corrective action plan (CAP)
8 requiring MedXM to adopt a compliance plan, document employee orientation training for
9 HIPAA and fraud, waste and abuse. Wellpoint's CAP addressed only the issues in the most
10 superficial manner and failed to identify any of MedXM's other egregious violations. Even
11 at this low-level threshold, MedXM was unable to successfully address the CAP and failed
12 Wellpoint's follow up pre-contractual audit which occurred in the second quarter of 2012.

13 44. Wellpoint returned in the fourth quarter of 2012 for its final pre-contractual/CAP
14 follow-up audit. By then, MedXM had manufactured the required compliance plan policies
15 and placed forged and/or inaccurate certificates in the staff's personnel files indicating the they
16 had received the minimally required HIPAA training as part of their employee orientation as
17 well as training for fraud waste and abuse. The training that did occur was a sham; not all
18 employees actually received the training as claimed, the training was not done in a serious
19 manner and was otherwise inadequate and the employees were given the answer key along
20 with the examination that followed the training. MedXM still had not designated a compliance
21 officer. During this final pre-contractual audit/CAP follow-up visit, Wellpoint removed its
22 CAP. Throughout 2012 MedXM's volume of Risk Score assessments on behalf of Wellpoint
23 continually increased.

24 45. Shortly thereafter, Relator was invited to a celebratory lunch hosted by the
25 MedXM CEO and attended by key Wellpoint managed care network and compliance
26 executives. The Wellpoint executives revealed that they had instructed their auditor to remove
27 the CAP because of the increased HCC risk scores resulting from MedXM's data submissions.
28 Wellpoint informed MedXM that it would have to designate someone as an actual compliance

1 officer in time for the annual audit to take place during or about March or April 2012. This
2 resulted in Relator being named to the post of compliance officer. MedXM's CEO advised
3 Relator that she would just hold the position in title only as a figure-head with no significant
4 additional responsibilities because of her ongoing duties as Director of Provider Relations.
5 Wellpoint quickly became MedXM's single largest health plan contract.

6
7 FIRST CLAIM FOR RELIEF

8 (Violation of 31 U.S.C. § 3729(a) against all defendants)

9 46. Relator realleges and incorporates by reference all previous paragraphs of this
10 complaint as though fully set forth at length.

11 47. At all times mentioned, defendants routinely and repeatedly violated 31 U.S.C.
12 § 3729(a)(1) by:

- 13 i. Knowingly presenting and/or causing to present to agents, contractors or
14 employees of the Government false and fraudulent claims for payment
15 and approval;
16 ii. Knowingly making, using, and/or causing to make or use false records
17 and statements to get false and excessive claims paid or approved by
18 Medicare; and
19 iii. Conspiring among themselves to violate 31 U.S.C. § 3729(a)(1)(A) and
20 (B).

21 48. Relator is informed and believes, and upon such information and belief alleges,
22 that as a result of defendants' fraudulent misconduct, the Government was damaged in excess
23 of \$1,000,000,000.

24 49. As a result of defendants' conduct, defendants are liable to the Government for
25 three times the amount of damages sustained by the Government as a result of the false and
26 fraudulent claims alleged above.

- i. Refusing to correct or take appropriate action to correct the fraudulent misconduct Relator complained of;
- ii. Advising Relator that MedXM had employed someone to replace her as the Director of Provider Relations;
- iii. Hiring Relator's replacement before terminating Relator;
- iv. Terminating Relator's employment on or about June 23, 2013; and
- v. Withholding pay and penalties due her under *California Labor Code* §§ 201(a) and 203.

55. As a result of such retaliation and discrimination, Relator has suffered, and will continue to suffer, emotional distress, worry, anxiety and humiliation in an amount according to proof at trial.

56. In retaliating against Relator, MedXM acted with fraud, oppression and malice, warranting an award of punitive damages against MedXM in an amount to be determined at trial.

57. Relator is also entitled to recover her attorneys fees, costs and expenses pursuant to 31 U.S.C. § 3730(h)(2).

THIRD CLAIM FOR RELIEF

(Violation of *California Labor Code* §§ 201, et seq. against MedXM)

58. Relator realleges and incorporates by reference all previous paragraphs of this complaint as though fully set forth at length.

59. MedXM wilfully failed to timely pay Relator compensation due her as required by *California Labor Code* § 201(a) in an amount according to proof.

60. In addition to her unpaid compensation, Relator is entitled to recover penalties from MedXM pursuant to *California Labor Code* § 203 in an amount according to proof.

61. Relator is entitled to prejudgment interest on the amount due pursuant to *California Labor Code* § 218.6.

62. Relator is entitled to reasonable attorney's fees and costs incurred pursuant to *California Labor Code* § 218.5.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff and Qui Tam Relator prays for relief as follows:

FOR THE FIRST CLAIM FOR RELIEF

1. Treble the Government's damages according to proof;
2. Civil penalties according to proof;
3. A relator's award of up to 30% of the amounts recovered by or on behalf of the Government;

FOR THE SECOND CLAIM FOR RELIEF

4. General damages in amount according to proof;
5. Reinstatement with the same seniority status that Relator would have had but for the discrimination and retaliation;
6. Two times the amount of back pay;
7. Interest on the back pay;
8. Punitive damages according to proof;

FOR THE THIRD CLAIM FOR RELIEF

9. Compensatory damages in amount according to proof;
10. Penalties pursuant to *California Labor Code* § 203 in an amount according to proof;
11. Prejudgment interest on the amount due pursuant to *California Labor Code* § 218.6;
12. Reasonable attorney's fees and costs incurred pursuant to *California Labor Code* § 218.5;

///

///

FOR ALL CLAIMS FOR RELIEF

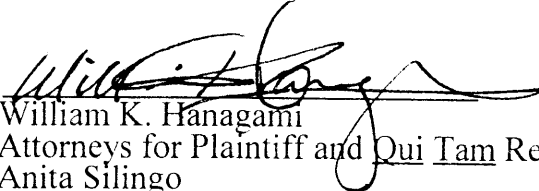
13. Attorneys fees, expenses, and costs; and

14. Such other and further relief as the Court deems just and proper.

THE ZINBERG LAW FIRM
A Professional Corporation

THE HANAGAMI LAW FIRM
A Professional Corporation

Dated: August 30, 2013

By: 
William K. Hanagami
Attorneys for Plaintiff and Qui Tam Relator,
Anita Silingo

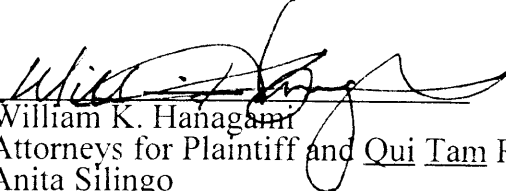
REQUEST FOR JURY TRIAL

Plaintiff and Qui Tam Relator hereby requests a trial by jury.

THE ZINBERG LAW FIRM
A Professional Corporation

THE HANAGAMI LAW FIRM
A Professional Corporation

Dated: August 30, 2013

By: 
William K. Hanagami
Attorneys for Plaintiff and Qui Tam Relator,
Anita Silingo

Complaint P01.wpd

UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES JUDGES

This case has been assigned to District Judge Fernando M. Olguin and the assigned Magistrate Judge is Stephen J. Hillman.

The case number on all documents filed with the Court should read as follows:

SACV13-1348-FMO(SHx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

All discovery related motions should be noticed on the calendar of the Magistrate Judge.

Clerk, U. S. District Court

August 30, 2013

Date

By C. Sawyer
Deputy Clerk

NOTICE TO COUNSEL

A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).

Subsequent documents must be filed at the following location:

- | | | |
|--|--|---|
| <input checked="" type="checkbox"/> Western Division
312 N. Spring Street, G-8
Los Angeles, CA 90012 | <input type="checkbox"/> Southern Division
411 West Fourth St., Ste 1053
Santa Ana, CA 92701 | <input type="checkbox"/> Eastern Division
3470 Twelfth Street, Room 134
Riverside, CA 92501 |
|--|--|---|

Failure to file at the proper location will result in your documents being returned to you.

I. (a) PLAINTIFFS (Check box if you are representing yourself ☐)

United States of America, Anita Silingo

DEFENDANTS (Check box if you are representing yourself ☐)

Mobile Medical Examination Services, Inc.; MedXM; Wellpoint, Inc.; Anthem Blue Cross and Blue Shield; Helath Net, Inc.; Health Net of California, Inc.; Health Net Life Insurance Company; Visiting Nurse Service of New York; Visiting Nurse Service Choice; Molina Healthcare, Inc.; (continued on Attachment 1)

(b) Attorneys (Firm Name, Address and Telephone Number. If you are representing yourself, provide same.)William K. Hanagami, THE HANAGAMI LAW FIRM, A.P.C., 21700 Oxnard St, Ste 1150, Woodland Hills, CA 91367-7572 (818) 716-8570
Abram J. Zinberg, THE ZINBERG LAW FIRM, A.P.C., 412 Olive Ave, Ste 528, Huntington Beach, CA 92648-5142 (714) 374-9802**(b) Attorneys (Firm Name, Address and Telephone Number. If you are representing yourself, provide same.)****II. BASIS OF JURISDICTION** (Place an X in one box only.)

- ☒ 1. U.S. Government Plaintiff
- ☐ 2. U.S. Government Defendant
- ☐ 3. Federal Question (U.S. Government Not a Party)
- ☐ 4. Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES-For Diversity Cases Only (Place an X in one box for plaintiff and one for defendant)

- | | PTF | DEF | | PTF | DEF |
|---|---------------------------------------|---------------------------------------|---|----------------------------|---------------------------------------|
| Citizen of This State | <input checked="" type="checkbox"/> 1 | <input checked="" type="checkbox"/> 1 | Incorporated or Principal Place of Business in this State | <input type="checkbox"/> 4 | <input checked="" type="checkbox"/> 4 |
| Citizen of Another State | <input type="checkbox"/> 2 | <input checked="" type="checkbox"/> 2 | Incorporated and Principal Place of Business in Another State | <input type="checkbox"/> 5 | <input checked="" type="checkbox"/> 5 |
| Citizen or Subject of a Foreign Country | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 | Foreign Nation | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |

IV. ORIGIN (Place an X in one box only.)

- ☒ 1. Original Proceeding
- ☐ 2. Removed from State Court
- ☐ 3. Remanded from Appellate Court
- ☐ 4. Reinstated or Reopened
- ☐ 5. Transferred from Another District (Specify)
- ☐ 6. Multi-District Litigation

V. REQUESTED IN COMPLAINT: JURY DEMAND: ☒ Yes ☐ No (Check "Yes" only if demanded in complaint.)**CLASS ACTION under F.R.Cv.P. 23:** ☐ Yes ☒ No **MONEY DEMANDED IN COMPLAINT:** \$ 1,000,000,000**VI. CAUSE OF ACTION** (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.)**VII. NATURE OF SUIT** (Place an X in one box only.)

OTHER STATUTES	CONTRACT	REAL PROPERTY CONT.	IMMIGRATION	PRISONER PETITIONS	PROPERTY RIGHTS
<input checked="" type="checkbox"/> 375 False Claims Act	<input type="checkbox"/> 110 Insurance	<input type="checkbox"/> 240 Torts to Land	<input type="checkbox"/> 462 Naturalization Application	Habeas Corpus:	<input type="checkbox"/> 820 Copyrights
<input type="checkbox"/> 400 State Reapportionment	<input type="checkbox"/> 120 Marine	<input type="checkbox"/> 245 Tort Product Liability	<input type="checkbox"/> 465 Other Immigration Actions	<input type="checkbox"/> 463 Alien Detainee	<input type="checkbox"/> 830 Patent
<input type="checkbox"/> 410 Antitrust	<input type="checkbox"/> 130 Miller Act	<input type="checkbox"/> 290 All Other Real Property		<input type="checkbox"/> 510 Motions to Vacate Sentence	<input type="checkbox"/> 840 Trademark
<input type="checkbox"/> 430 Banks and Banking	<input type="checkbox"/> 140 Negotiable Instrument	TORTS	TORTS	<input type="checkbox"/> 530 General	SOCIAL SECURITY
<input type="checkbox"/> 450 Commerce/ICC Rates/Etc.	<input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment	PERSONAL INJURY	PERSONAL PROPERTY	<input type="checkbox"/> 535 Death Penalty	<input type="checkbox"/> 861 HIA (1395ff)
<input type="checkbox"/> 460 Deportation	<input type="checkbox"/> 151 Medicare Act	<input type="checkbox"/> 310 Airplane	<input type="checkbox"/> 370 Other Fraud	Other:	<input type="checkbox"/> 862 Black Lung (923)
<input type="checkbox"/> 470 Racketeer Influenced & Corrupt Org.	<input type="checkbox"/> 152 Recovery of Defaulted Student Loan (Excl. Vet.)	<input type="checkbox"/> 315 Airplane Product Liability	<input type="checkbox"/> 371 Truth in Lending	<input type="checkbox"/> 540 Mandamus/Other	<input type="checkbox"/> 863 DIWC/DIWW (405 (g))
<input type="checkbox"/> 480 Consumer Credit	<input type="checkbox"/> 153 Recovery of Overpayment of Vet. Benefits	<input type="checkbox"/> 320 Assault, Libel & Slander	<input type="checkbox"/> 380 Other Personal Property Damage	<input type="checkbox"/> 550 Civil Rights	<input type="checkbox"/> 864 SSID Title XVI
<input type="checkbox"/> 490 Cable/Sat TV	<input type="checkbox"/> 160 Stockholders' Suits	<input type="checkbox"/> 330 Fed. Employers' Liability	<input type="checkbox"/> 385 Property Damage Product Liability	<input type="checkbox"/> 555 Prison Condition	<input type="checkbox"/> 865 RSI (405 (g))
<input type="checkbox"/> 850 Securities/Commodities/Exchange	<input type="checkbox"/> 190 Other Contract	<input type="checkbox"/> 340 Marine	BANKRUPTCY	<input type="checkbox"/> 560 Civil Detainee Conditions of Confinement	FEDERAL TAX SUITS
<input type="checkbox"/> 890 Other Statutory Actions	<input type="checkbox"/> 195 Contract Product Liability	<input type="checkbox"/> 345 Marine Product Liability	<input type="checkbox"/> 422 Appeal 28 USC 158	FORFEITURE/PENALTY	<input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant)
<input type="checkbox"/> 891 Agricultural Acts	<input type="checkbox"/> 196 Franchise	<input type="checkbox"/> 350 Motor Vehicle	<input type="checkbox"/> 423 Withdrawal 28 USC 157	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881	<input type="checkbox"/> 871 IRS-Third Party 26 USC 7609
<input type="checkbox"/> 893 Environmental Matters	REAL PROPERTY	<input type="checkbox"/> 355 Motor Vehicle Product Liability	CIVIL RIGHTS	<input type="checkbox"/> 690 Other	
<input type="checkbox"/> 895 Freedom of Info. Act	<input type="checkbox"/> 210 Land	<input type="checkbox"/> 360 Other Personal Injury	<input type="checkbox"/> 440 Other Civil Rights	LABOR	
<input type="checkbox"/> 896 Arbitration	<input type="checkbox"/> 220 Foreclosure	<input type="checkbox"/> 362 Personal Injury-Med Malpractice	<input type="checkbox"/> 441 Voting	<input type="checkbox"/> 710 Fair Labor Standards Act	
<input type="checkbox"/> 899 Admin. Procedures Act/Review of Appeal of Agency Decision	<input type="checkbox"/> 230 Rent Lease & Ejectment	<input type="checkbox"/> 365 Personal Injury-Product Liability	<input type="checkbox"/> 442 Employment	<input type="checkbox"/> 720 Labor/Mgmt. Relations	
<input type="checkbox"/> 950 Constitutionality of State Statutes		<input type="checkbox"/> 367 Health Care/Pharmaceutical Personal Injury Product Liability	<input type="checkbox"/> 443 Housing/Accommodations	<input type="checkbox"/> 740 Railway Labor Act	
		<input type="checkbox"/> 368 Asbestos Personal Injury Product Liability	<input type="checkbox"/> 445 American with Disabilities-Employment	<input type="checkbox"/> 751 Family and Medical Leave Act	
			<input type="checkbox"/> 446 American with Disabilities-Other	<input type="checkbox"/> 790 Other Labor Litigation	
			<input type="checkbox"/> 448 Education	<input type="checkbox"/> 791 Employee Ret. Inc. Security Act	

FOR OFFICE USE ONLY: Case Number: 13-1348

AFTER COMPLETING PAGE 1 OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED ON PAGE 2.

CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: Has this action been previously filed in this court and dismissed, remanded or closed? ☒ NO ☐ YES

If yes, list case number(s): _____

VIII(b). RELATED CASES: Have any cases been previously filed in this court that are related to the present case? ☒ NO ☐ YES

If yes, list case number(s): _____

Civil cases are deemed related if a previously filed case and the present case:

(Check all boxes that apply)

- ☐ A. Arise from the same or closely related transactions, happenings, or events; or
- ☐ B. Call for determination of the same or substantially related or similar questions of law and fact; or
- ☐ C. For other reasons would entail substantial duplication of labor if heard by different judges; or
- ☐ D. Involve the same patent, trademark or copyright, and one of the factors identified above in a, b or c also is present.

IX. VENUE: (When completing the following information, use an additional sheet if necessary.)

(a) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which **EACH** named plaintiff resides.

☒ Check here if the government, its agencies or employees is a named plaintiff. If this box is checked, go to item (b).

County in this District:*	California County outside of this District; State, if other than California; or Foreign Country

(b) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which **EACH** named defendant resides.

☐ Check here if the government, its agencies or employees is a named defendant. If this box is checked, go to item (c).

County in this District:*	California County outside of this District; State, if other than California; or Foreign Country
Orange County, Los Angeles County	Alameda County, Indiana, New York


(c) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which **EACH** claim arose.

NOTE: In land condemnation cases, use the location of the tract of land involved.

County in this District:*	California County outside of this District; State, if other than California; or Foreign Country
Orange County, Los Angeles County	Alameda County, Indiana, New York

*Los Angeles, Orange, San Bernardino, Riverside, Ventura, Santa Barbara, or San Luis Obispo Counties

Note: In land condemnation cases, use the location of the tract of land involved

X. SIGNATURE OF ATTORNEY (OR SELF-REPRESENTED LITIGANT):  DATE: August 30, 2013

Notice to Counsel/Parties: The CV-71 (JS-44) Civil Cover Sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law. This form, approved by the Judicial Conference of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed but is used by the Clerk of the Court for the purpose of statistics, venue and initiating the civil docket sheet. (For more detailed instructions, see separate instructions sheet).

Key to Statistical codes relating to Social Security Cases:

Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405 (g))
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405 (g))
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405 (g))

ATTACHMENT 1

Molina Healthcare of California; Molina Healthcare Services; Molina Healthcare of California
Partner Plan, Inc.; Alameda Alliance for Health